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## Message Center

Bonnie K

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### My charts video instruction

MyChart Video Visits are scheduled visits with your provider through the MyChart app on your Mobile Device. ***Prior to your appointment you must complete the Visit Pre Check.***

#### **What you will need:**

- Android or Apple mobile device
- A MyChart account
- Internet access

[Click here to view the video visit instructions](#)

#### **MyChart Video Visit Basics:**

- Test your device and you *must complete the Visit Pre Check prior to your appointment.*
- Ensure that your mobile device is fully charged or plugged in while on a video visit.
- Wi-Fi is recommended (If using cellular, data usage charges may apply).
- Position yourself in good lighting, approximately 1-2 feet away from your device.
- Must be connecting from either Minnesota or North Dakota at the time of the visit.
- Find an area with minimal background noise, or consider using ear buds for best results.

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There are no more messages available.